

## Work Instruction

**MES-NC OASIS Training (SMRRs)**

**MES-NC**

### Purpose

Use this procedure to submit an electronic nonconformance document.

### Trigger

Perform this procedure when a nonconformance requires Aerospace Systems Program MRB disposition.

### Prerequisites

OASIS user name and password with access to MES-NC

### Menu Path

- OASIS; Aerospace Systems, MES-NC.

### Application MES-NC

### Helpful Hints

For questions on usage, please contact  
your Northrop Grumman Buyer

**Changes to OASIS MES-NC Effective 11/24/2014: Project ID instead of Model Process Code is defaulted to X90 for Airborne sites**

## Procedure

1. Start the process by logging into the OASIS portal.

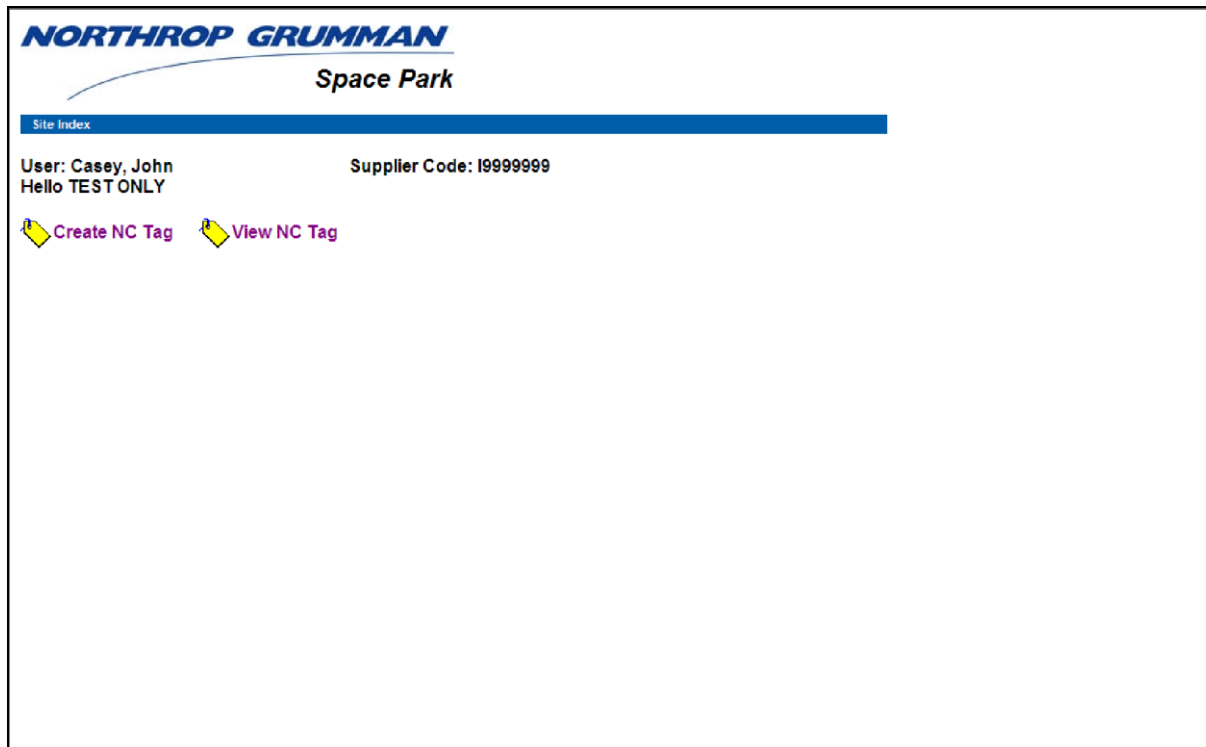
Please reference [OASIS\\_Portal\\_FAQ.pdf \(northropgrumman.com\)](#) for portal login and supplier onboarding instructions.

### OASIS Portal

The screenshot shows the OASIS Portal interface. At the top left is the Northrop Grumman logo. Below it is the text 'OASIS Portal'. The main heading is 'Welcome to the Supplier Portal'. Underneath is a section titled 'My Tools' with the subtitle 'Get started managing various aspects of your connection to Northrop Grumman'. A list of tools is displayed in two columns. The tool 'Manufacturing Execution System - NonConformance (MES-NC)' is highlighted with a red rectangular box. Each tool name is followed by a small information icon (i).

Tool Name	Information Icon
Annual Certification	i
Approved Special Processor Listing	i
AssetSmart	i
E-2/C-2 EIDE	i
FileDrop	i
Hazard Identification & Tracking System (HITS)	i
Industrial Supplies Web Site (USTG)	i
Integration Point/C-TPAT	
Managed File Transfer (MFT)	i
<b>Manufacturing Execution System - NonConformance (MES-NC)</b>	<b>i</b>
Material Acquisition Pull System	i
My Purchase Orders	i
One IES Teamcenter	i
PLSC2	i
PPDDS	i
Quality Notification: Corrective Action Request (eCAR) and Supplier Information Request (eSIR)	i
Quality Tool Inspection System (QTIS)	i
Request for Change or Information	i
Ryder	i
SEKO	i
SIR	i
SQUID UII Number Download	i
Standard Notes	i
Supplier Delivery Management System (PO/CO Statusing)	i
Supplier Information Form	i
Supplier Scorecard	i
Supplier Technical Product Data	i
Tax Resale Exemption Certificates	i
Technical Data Retrieval System (TDRS)	i
Tooling Material/Supplies Procurement Supplier Site (TMS-Web)	i
Tooling Request for Quotation (TRFQ)	i
Tooling Supplier Website (TSW) - PLACE	i
UID Drop Application Request	i





3. Select **Create NC Tag** to initiate a tag or **View Existing Tag** to see previously submitted tags.



The following steps have tables with a column titled 'R/O/C'. The definitions are:

**R** = Required

**O** = Optional

**C** = Conditional

Additionally, all required fields are identified with an asterisk on the screen

### **Create Non Conformance Tag -**



Site Index > St. Augustine Mock

### Create NonConformance Tag

High Priority

Supplier Name: NORTHROP GRUMMAN SYSTEMS CORP

Supplier Address: 6377 SAN IGNACIO AVE  
SAN JOSE, CA 95119-1200  
95119-1200 US

Supplier Code: 0090055483

\*Part Number:  ✓

\*Purchase Order No:

Item No (PO Line Num):

\*Sales Order / Network (Go Num):

\*Project ID: JWSTX ▾

\*Production Lot Size (Qty Rec):

\*No of Pieces Submitted (Qty Rej):

Supplier Contact Info

\*Name: Feldmeier, Billy

\*Phone: (321) 951-5152

\*Fax:

\*E-Mail: william.feldmeier@ng

“Northrop Grumman” Purchase Orders ONLY.  
For all others, contact your Customer Contracts Administrator for direction.

Note: Enter Project ID from your NGC Purchase Order

Next >>

4. As required, complete the following required fields:

Field Name	R/O/C	Description
Part Number	R	Enter the AS Part Number from the PO. <b>Example:</b> 123BM50003-11 <b>Note:</b> PO part number may be substituted with <u>detailed part</u> number with MRB Chair authorization. <b>Candice Hessian (310) 332-8278 <a href="mailto:candice.hessian@ngc.com">candice.hessian@ngc.com</a></b>
PO Number	R	Enter the AS PO Number. <b>Example:</b> 2846228 <b>Note:</b> “Northrop Grumman” Purchase Orders ONLY. For all others, contact your Customer Contracts Administrator for direction.

PO Item	R	Enter the PO Item number <b>Example: 1</b>
---------	---	---

PO view of Sales Order/ Network

Item	Material/Description	Contract	Delivery Date	Quantity	UM	Net Price	Extended Amount
1	123BM50003-11 SHIM				0 EA	127.50	765.00

**Priority Rating:** DOA1

**Shipping Instructions:** SCATS

**Material Revision Level:** 123BM50003-11,B01

**SQAR CODE:**

E

**MATERIAL TEXT:**

Go to OASIS and Retrieve the Appropriate Technical Data Package (TDP)

**PROJECT ID: E2DXX - E-2D**

**US Government Prime Contract Number:** N00019-13-C-9999

**CHARGE NUMBER TEXT:**

CONTRACT:N00019-13-C-9999

**NETWORK: KB2260701**

ACTIVITY:3360

QUANTITY: 1.000

CONTRACT:N00019-13-C-9999

Sales Order/ Network (Go Num) Network	R	Enter the Network from the PO line item (see picture above, underlined in red) <b>Example: KB2260701</b>
Project ID	R	Select the Project ID from PO (see picture above) <b>Example: E2DXX</b>
Production Lot Size	R	Enter the number of parts on the shop order or your lot size <b>Example: 1</b>

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No. of Pieces Submitted	R	Enter the total quantity of discrepant parts being submitted for NGAS Material Review Example: <b>1</b>
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Supplier Contact Info		
Name	R	Enter the name of person to contact if there is a question from NGAS MRB Example: <b>John Smith</b>
Phone	R	Enter the phone number of person to contact if there is a question from NGAS MRB Example: <b>(999) 999-9999</b>
Fax	R	Enter the FAX number of person to contact if there is a question from NGAS MRB or if documents need to be transmitted Example: <b>(888) 888-8888</b>
E-Mail	R	Enter the email of person to contact if there is a question from NGAS MRB or if documents need to be transmitted Example: <b>jsmith@somewhere.com</b>

## Create Discrepancy #1

Site Index > St. Augustine Work

### Create Discrepancy (part#: CCAW)

\*PART NO

SERIAL NO

LOT NO / LDC

\*SHEET/PARAGRAPH

\*ZONE

\*QTY REJ/DEF

Process Code:

Defect Code:

\*Disc Text:

Corrective Action:

5. As required, complete/review the following fields:

Field Name	R/O/C	Description
Part No.	R	This field will be filled with the part number from the first screen. If the hurt part is different, then enter it here. Each discrepancy may have a different part number, as long as it is a detail of the PO part number on the first screen



Serial No.	O	<p>Enter serial number; if applicable</p> <p>This field is small. If you are submitting the same nonconformance for all serial numbers, then put the serial numbers in Disc. Text.</p> <p>If each serial number has a different discrepancy, then load serial numbers individually; per discrepancy</p> <p><b>Example:</b> S0001 or N/A</p>
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Field Name	R/O/C	Description
Lot No.	O	<p>Enter Lot Number; if applicable</p> <p>If multiple lots, see comments on Serial Number above for input strategy.</p> <p><b>Example:</b> 444444 or N/A</p>

## Create Discrepancy #1

She index - St. Augustine block

### Create Discrepancy (part#: CCAW)

*PART NO	<input type="text" value="CCAW"/>
SERIAL NO	<input type="text"/>
LOT NO / LDC	<input type="text"/>
*SHEET/PARAGRAPH	<input type="text"/>
*ZONE	<input type="text"/>
*QTY REJ/DEF	<input type="text" value="0"/>
Process Code:	X90 - EXTERNAL SUPPLIER / External supplier furnished hardware
Defect Code:	<input type="text"/>

\*Disc Text:

Corrective Action:

6. As required, complete/review the following fields:

Field Name	R/O/C	Description
Sheet/ Paragraph	R	Enter the drawing sheet number where discrepant dimension appears <b>Example:</b> 1 <b>Note:</b> Enter N/A if not applicable
Zone	R	Enter drawing zone of above sheet <b>Example:</b> 2B <b>Note:</b> Enter N/A if not applicable

QTY REJ/DEF	R	Enter quantity of parts for this discrepancy. Remember the input strategy being used, one per or multiple parts <b>Example:</b> 1
Field Name	R/O/C	Description
Process Code	R	Airborne Sites are defaulted to "X90 External Supplier". For Space Products select the appropriate category <b>Note:</b> Based on the Site selection from the home page Airborne or Space Process Codes will be presented.
Defect Code	R	Select the appropriate defect code from the pull down list using the defect definitions provided. <b>Example:</b> 2130-Dimensional/ Part characteristics are out of tolerance
Disc. Text	R	Enter the discrepancy using the Should Be per drawing dimension and <b>Example:</b> S/B 1.000 +/- .010 IS condition of part(s) 1.025 <b>Note:</b> Appendix A contains guidance on Discrepancy Definition and Information Needed for NG engineering to perform the analysis and disposition determination.
Corrective Action	O	Add a corrective action statement specifying the root cause and actions taken to prevent recurrence.

7. Click on  for the first discrepancy.

### View of an on-line tag of Discrepancy #1

**NORTHROP GRUMMAN**  
Space Park

Site Index > Space Park > Load NC

Disc# 1 GO Add Discrepancy Remove Discrepancy Finish

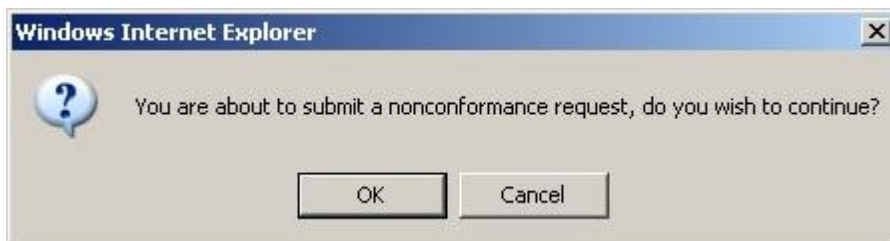
Aerospace Systems Sector		1) SMRR No. 0	2) Sheet 1 of 1	2a) Revision	
<b>Supplier Material Review Report</b>					
3) Supplier 1 NORTHROP AVE TEST ONLY - EL SEGUNDO, CA 90245 90245 US		3a) Supplier Code I9999999	4) Date		
5) Part C92157-1	6) Complete part name		7) Serial No N/A		
8) PO No 7211111	8a) Item No 1	9) Purchase order delivery date	10) Proj No STX7E4466	11) Model 35K CRYOCOOLER	12) Vehicle No 00001
13) Production Lot Size 1	14) No of Pieces Submitted 1	15) Government Inspection		16) Material Location	17) Crit Code
18) Description Part No: C92157-1 Lot / LDC: N/A Sheet/Paragraph: 1 Zone: 2B QtyRej: 1 Text: Blue print dimension should be 1.00 +/- .010 dimension actually is 1.025					
23) Disposition Text					

Add Discrepancy

Remove Discrepancy

- Click on the appropriate button to create each additional discrepancy (repeat steps 5 & 6) or remove one with the Remove Discrepancy button.

Click on the Finish button when you are done entering data.



System message displays. Click OK to continue.

This screen has the MES-NC tag number, for future reference

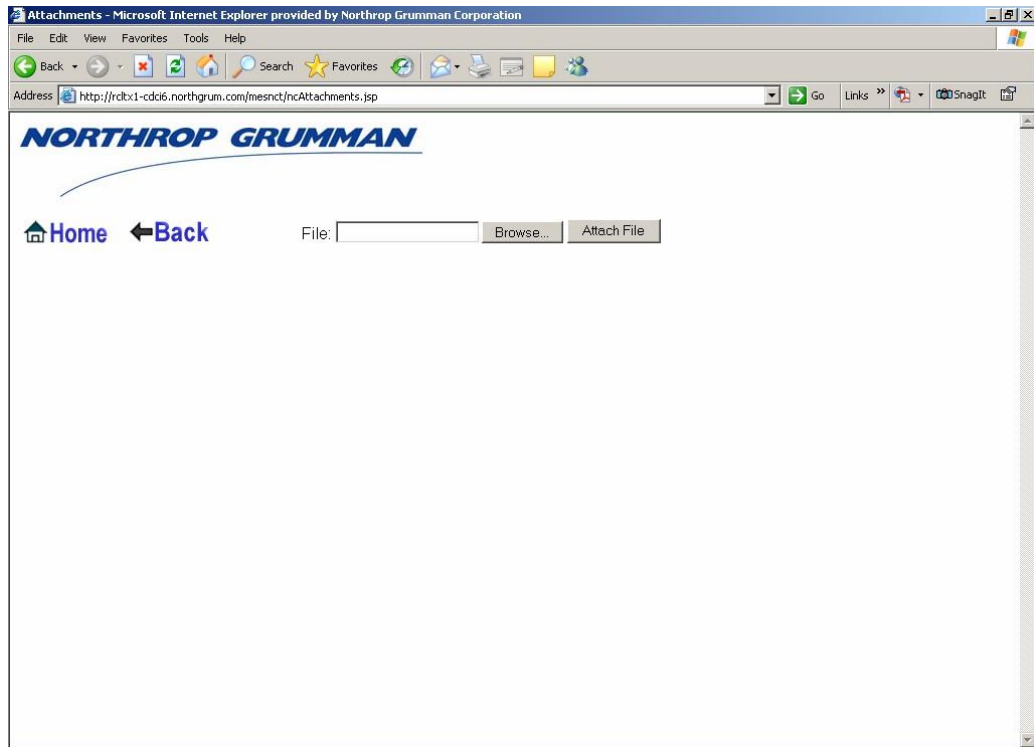
**NORTHROP GRUMMAN**  
Space Park

Site Index > Space Park > Load NC

Disc#   [Attachments](#)

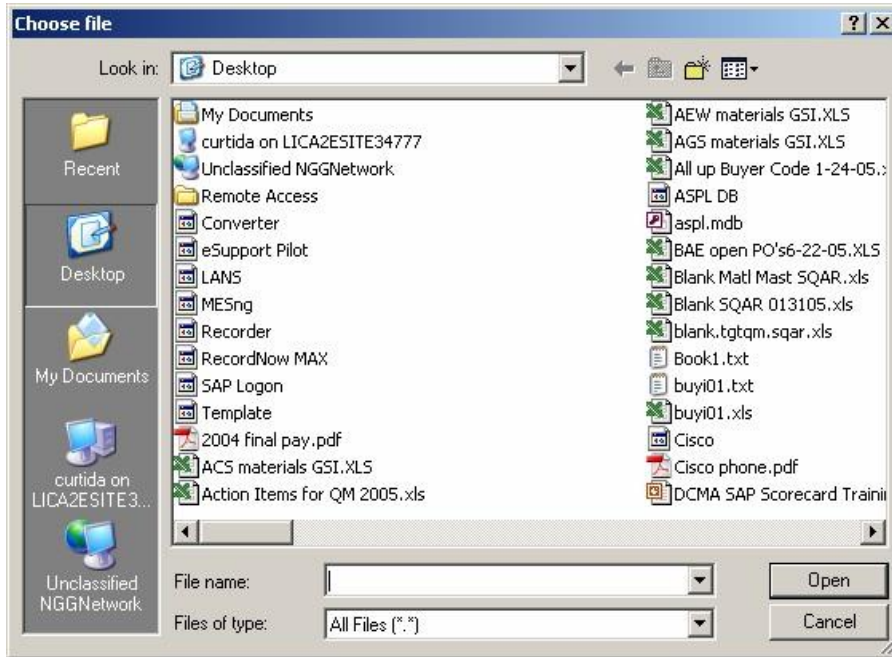
Aerospace Systems Sector			1) SMRR No. 385	2) Sheet 2 of 2	2a) Revision
<b>Supplier Material Review Report</b>					
3) Supplier 1 NORTHROP AVE TEST ONLY - EL SEGUNDO, CA 90245 90245 US			3a) Supplier Code I9999999	4) Date 2011-11-18	
5) Part C92157-1	6) Complete part name			7) Serial No N/A	
8) PO No 7211111	8a) Item No 1	9) Purchase order delivery date	10) Proj No STX7E4466	11) Model 35K CRYOCOOLER	12) Vehicle No 00001
13) Production Lot Size 1	14) No of Pieces Submitted 1	15) Government Inspection	16) Material Location	17) Crit Code	
18) Description Part No: C92157-1 Lot / LDC: N/A Sheet/Paragraph: 1 Zone: 2B Qty/Rej: 1 Text: Blue print dimension should be 2.00 +/- .010 dimension actually is 2.030					
23) Disposition Text					

- If you have an attachment to submit, click [Attachments](#) to include sketches/graphical files. The file types allowed in MES-NC are; .gif, .bmp, .jpg, .tif, .tiff and .pdf.

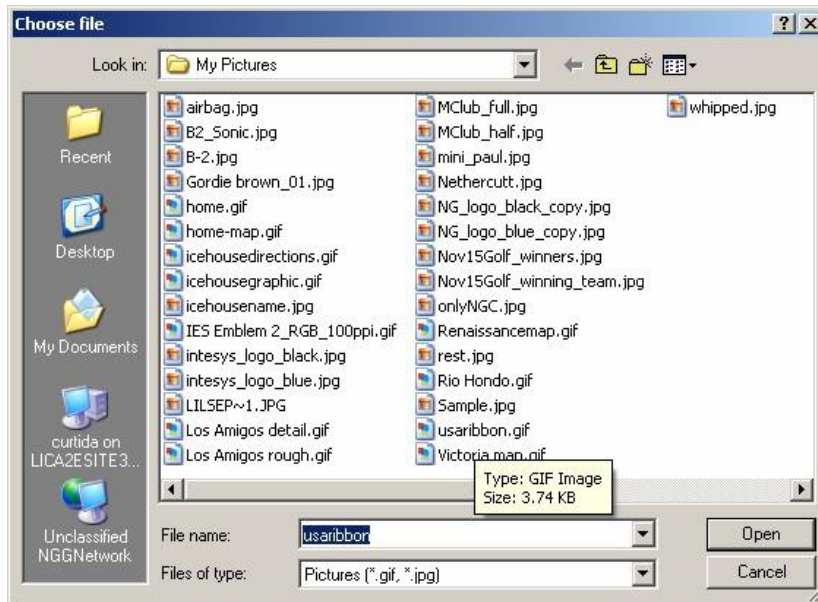


9.1 Click on 

Choose file from your computer or server



Choose file

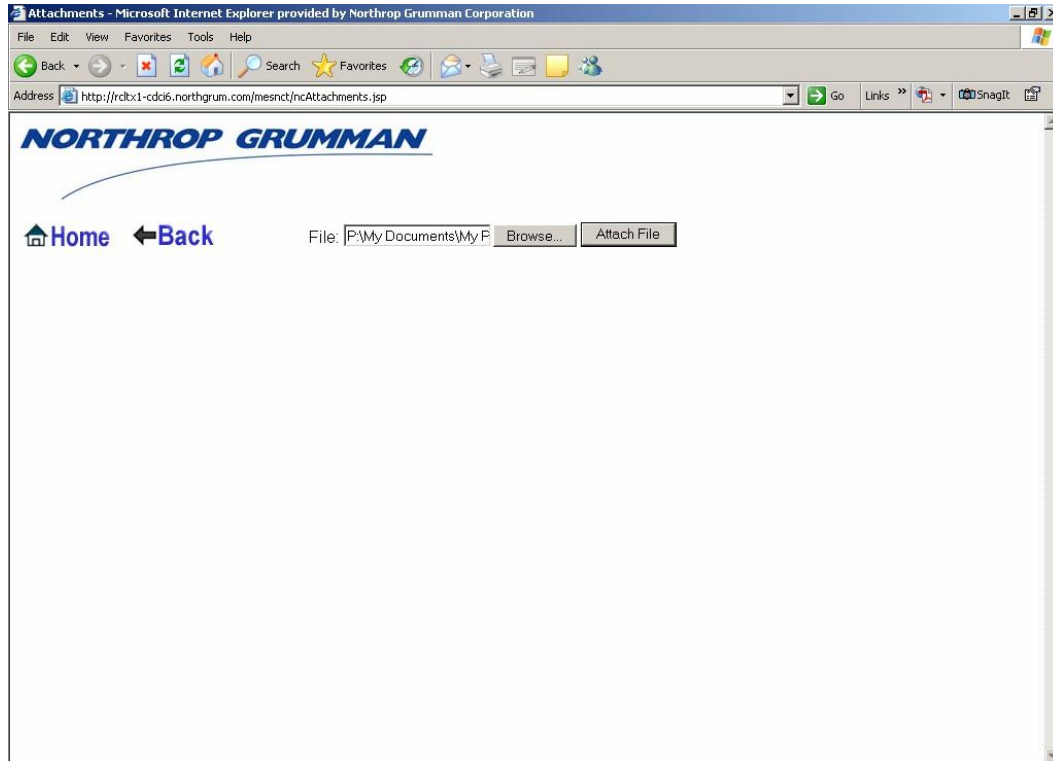


Click on a file to attach,  `usaribbon.gif`

10. Click



## Attachments



11. Click

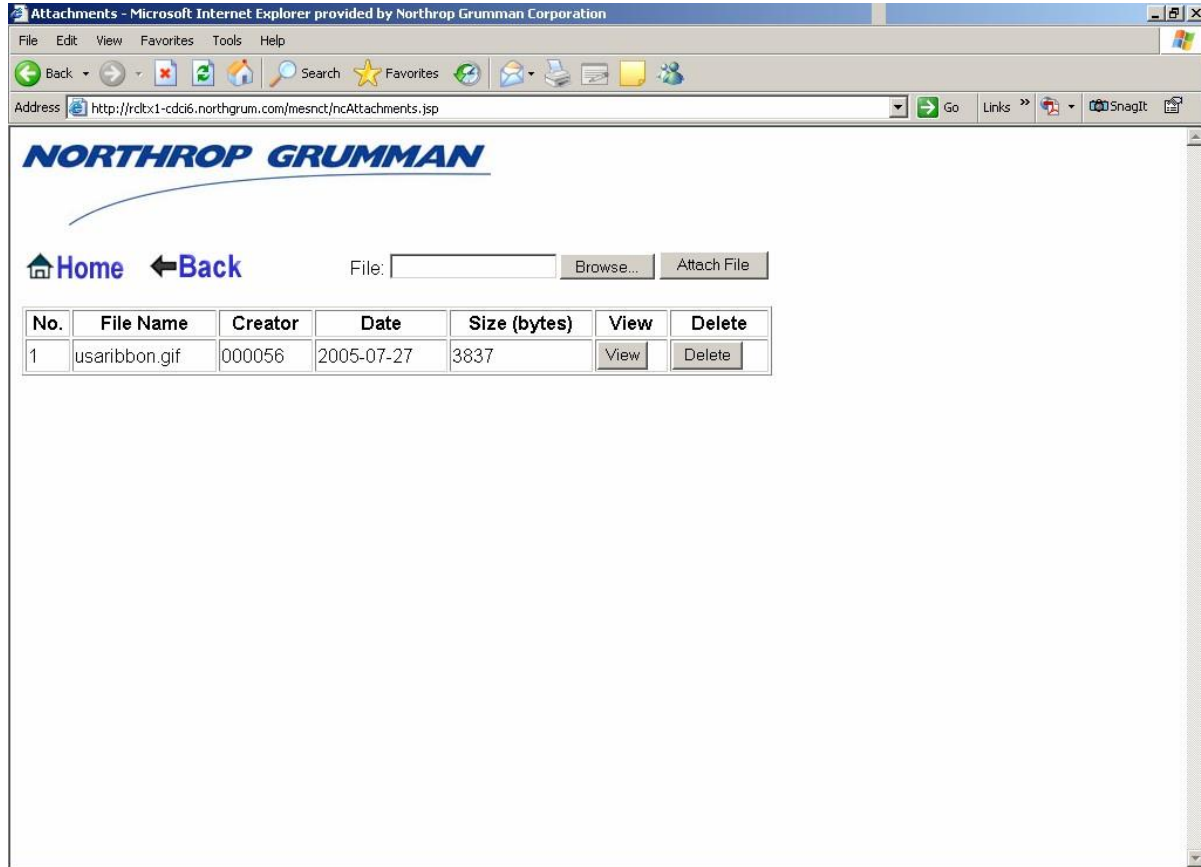
Attach File

Upload Status will display when completed



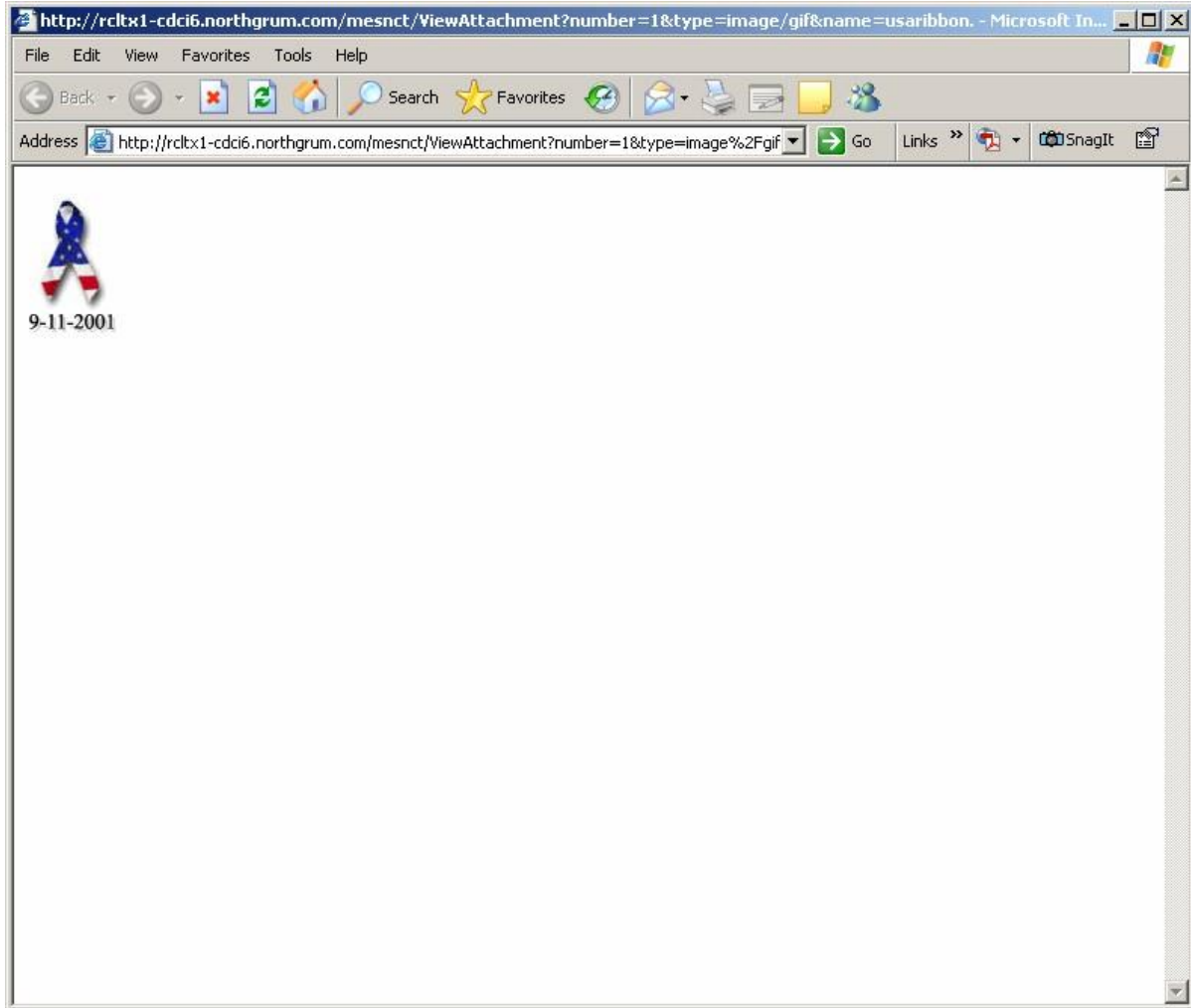
12. Click X to close

## Attachments



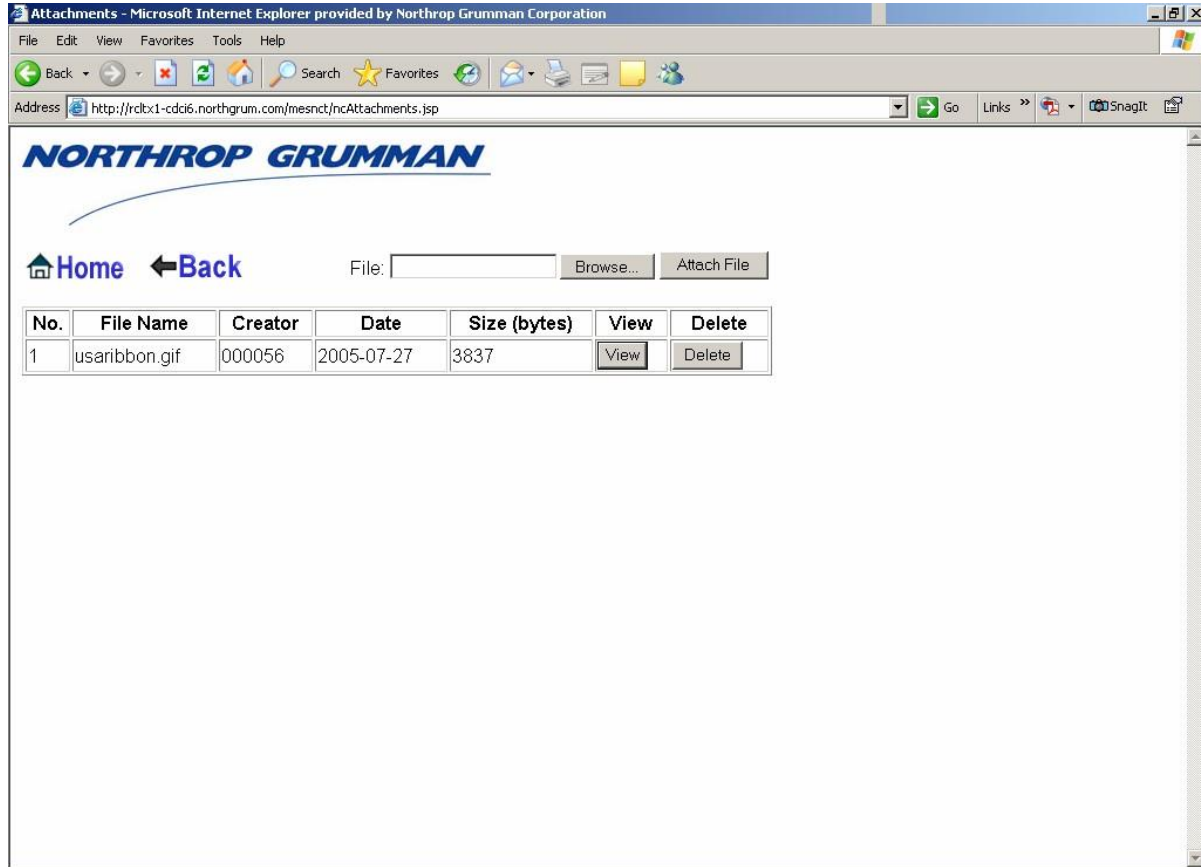
13. Click  To verify the correct file is attached. If any other files require attaching, repeat steps to add additional attachments.


**View of attached file**



**14.** Click X to close view window.

## Attachments



15. When done attaching all files; Click  **Back**

**SMRR**



## Space Park

[Site Index](#) > [Space Park](#) > [Load NC](#)

Disc#  
 **Attachments**

Aerospace Systems Sector			1) SMRR No. 385	2) Sheet 1 of 2	2a) Revision
<b>Supplier Material Review Report</b>					
3) Supplier 1 NORTHROP AV TEST ONLY - EL SEGUNDO, CA 9024 90245 US			3a) Supplier Code I9999999	4) Date 2011-11-18	
5) Part C92157-1		6) Complete part name		7) Serial No N/A	
8) PO No 7211111	8a) Item No 1	9) Purchase order delivery date	10) Proj No STX7E4466	11) Model 35K CRYOCOOLER	12) Vehicle No 00001
13) Production Lot Size 1	14) No of Pieces Submitted 1	15) Government Inspection		16) Material Location	17) Crit Code
18) Description Part No: C92157-1 Lot / LDC: N/A Sheet/Paragraph: 1 Zone: 2B Qty/Rej: 1 Text:  INITIATOR: Casey, John PHONE: (321) 951-6038 FAX: (321) 752-8500 E-Mail: john.casey@ngc.com  Blue print dimension should be 1.00 +/- .010 dimension actually is 1.025					
23) Disposition Text					
25) Corrective Action					
70) Disposition Approvals (Supplier Inspection Signatures)					



Now would be a good time to print the document for future reference. The document will not be

viewable once NGAS starts working on it and until disposition has been completed.

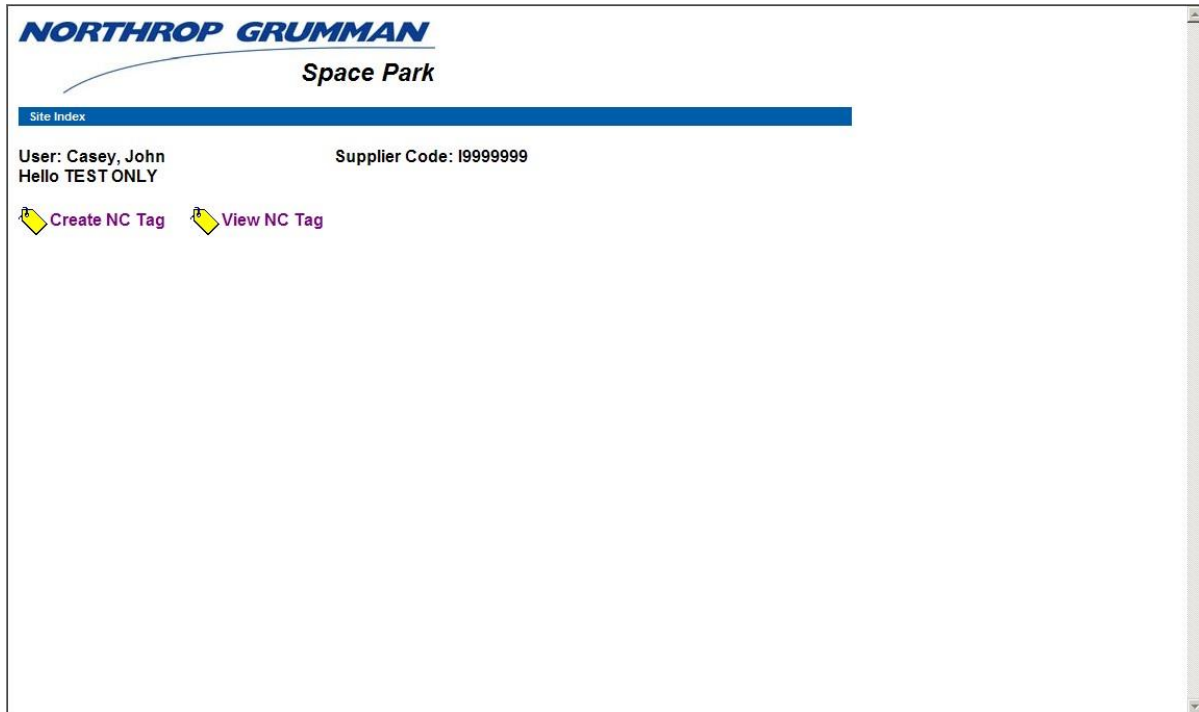
The screenshot displays the Northrop Grumman Space Park website interface. At the top, the logo for Northrop Grumman Space Park is visible. Below the logo is a navigation breadcrumb: "Site Index > Space Park > Load NC". A red arrow points to the "Load NC" link. To the left of the breadcrumb is a "Disc#" field with a dropdown menu showing "1" and a "GO" button. To the right is an "Attachments" icon and label. The main content area is a form titled "Supplier Material Review Report" under the "Aerospace Systems Sector". The form contains the following fields:

Supplier Material Review Report		1) SMRR No. 385	2) Sheet 1 of 2	2a) Revision
3) Supplier 1 NORTHROP AV TEST ONLY - EL SEGUNDO, CA 9024 90245 US		3a) Supplier Code 19999999		4) Date 2011-11-18
5) Part C92157-1	6) Complete part name		7) Serial No N/A	

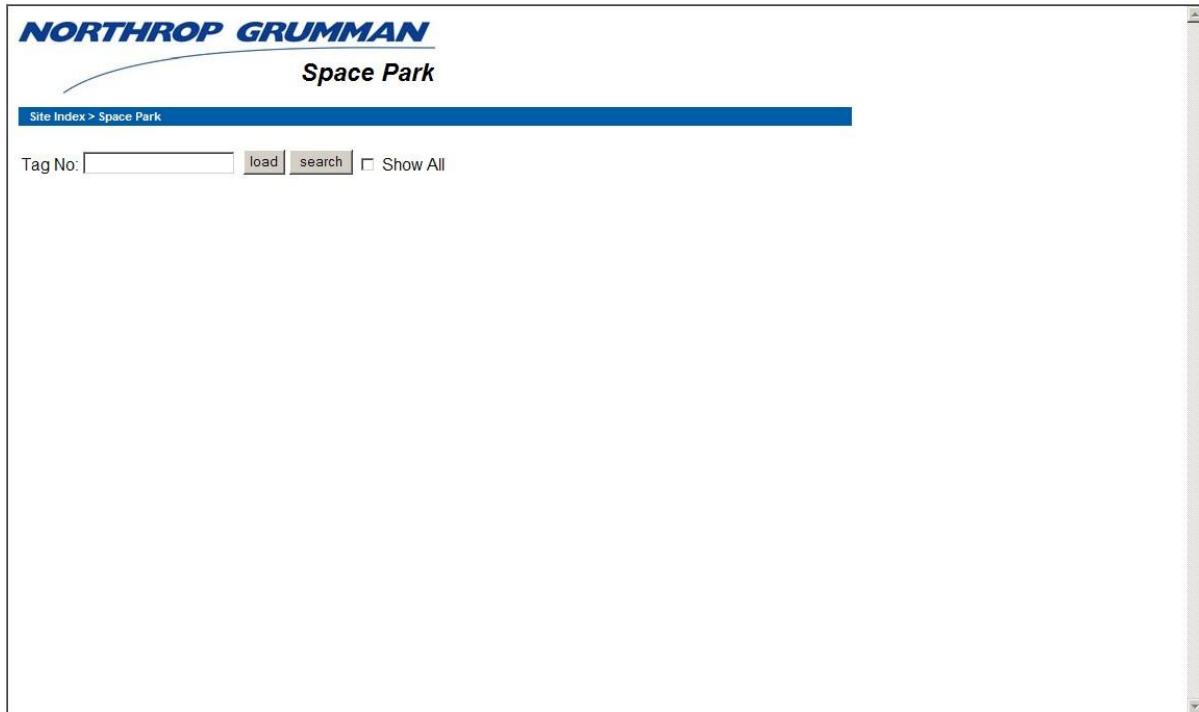
16. Use Hyperlinks on Title bar to navigate







17. Click "View NC Tag"



**18.** Enter Tag Number or click search button search all active tags

Search Results



Site Index > Space Park

Tag No:     Show All

Tag No	Status	Date	Model	Part No	Callboard	Call Date
124	MF	2011-10-18	DSV	2A142-221V-001	SUPPLIERWEB	2011-11-07
143	PR	2011-10-20	DSV	2A142-221V-001	PQE PR	2011-11-18
201	EN	2011-10-28	ARGON	C923157-1	ENGINEERING	2011-11-22
233	PR	2011-10-31	4171	C923157-1	SUPPLIERWEB	2011-11-15
237	EN	2011-11-01	P982	ALH545-011K-001-802	ENGINEERING	2011-11-01
238	PR	2011-11-01	B2	ALH545-011K-001-802	PQE PR	2011-11-18
263	EN	2011-11-02	P982	FI80969-2	ENGINEERING	2011-11-08
271	EN	2011-11-02	P982	DC931015-1	ENGINEERING	2011-11-14
274	PR	2011-11-02	JAGUAR	FI80969-2	PQE MRB	2011-11-21
276	MR	2011-11-02	P982	F180969-2	PQE MRB	2011-11-22
277	EN	2011-11-02	JWST	FI80969-2	ENGINEERING	2011-11-04
278	EN	2011-11-02	JWST	000066	ENGINEERING	2011-11-05
284	PR	2011-11-04	AEHF	ALH545-011K-001-802	PQE PR	2011-11-21
305	MR	2011-11-07	AEHF	01AN00102N01-800	PQE MRB	2011-11-21
321	PR	2011-11-08	AEHF	775705-3-200	PQE PR	2011-11-21
322	MR	2011-11-08	AEHF	2A142-221V-001	PQE MRB	2011-11-21
345	EN	2011-11-09	AEHF	1A124-001U-001	ENGINEERING	2011-11-10
351	PR	2011-11-10	P982	DC931015-1-900	ENGINEERING	2011-11-10
385	II	2011-11-18	35K CRYOCOOLER	C92157-1	SUPPLIERWEB	2011-11-18

19. Select tag to review **Tag is displayed**



Site Index > Space Park > Load NC

Disc#

**Attachments**

Aerospace Systems Sector			1) SMRR No. 385	2) Sheet 2 of 2	2a) Revision
<b>Supplier Material Review Report</b>					
3) Supplier 1 NORTHROP AV TEST ONLY - EL SEGUNDO, CA 9024 90245 US			3a) Supplier Code I9999999		4) Date 2011-11-18
5) Part C92157-1		6) Complete part name		7) Serial No. N/A	
8) PO No 7211111	8a) Item No 1	9) Purchase order delivery date	10) Proj No STX7E4466	11) Model 35K CRYOCOOLER	12) Vehicle No 00001
13) Production Lot Size 1	14) No of Pieces Submitted 1	15) Government Inspection		16) Material Location	17) Crit Code
18) Description Part No: C92157-1 Lot / LDC: N/A Sheet/Paragraph: 1 Zone: 2B Qty/Rej: 1 Text:  Blue print dimension should be 2.00 +/- .010 dimension actually is 2.030					
23) Disposition Text					
25) Corrective Action					
29) Disposition Accomplished (Supplier inspection Supervisor)					



When a tag has a disposition applied it will be displayed in the Disposition Text field

Definition of tag status for each tag is displayed. An error will occur stating 'cannot load' for any status as indicated below with a No.

Code	Definition	Viewable by supplier	Acceptable to Ship
II	Inspection Initiate	Yes	No

MC	Manufacturing concurrence	No	No
PR	Preliminary Review	No	No
MR	Material Review	No	No
EN	Engineering Material Review	No	No
CU	Customer	No	No
MF	Manufacturing rework	Yes	No
CL	Closed	Yes	Yes
IS	Inspection supersede	No	No
VD	Void	Yes	No
ID	Interim Disposition	Yes	No
SI	Special Installation	No	No



**Note: supplier is only authorized to ship with a CL “Closed” status unless directed by MRB and/or Buyer**

**Result**

You have a permanent record in OASIS/ MES-NC for this deficiency. You may inquire this record at any time.

**Comments**

None

## Appendix A- Guidance on Discrepancy Definition and Information Needed

### General Requirements for Discrepancy Definition

Part Number  
Part Title  
Part Description  
LH / RH  
Upper / Lower

The following supplemental information will aid in the analysis for a proper disposition and enhance the tag turnaround time. Sketches and photographs with clear accurate annotations are encouraged and may be necessary to adequately transmit a through description of discrepancies.

#### Location

- Dimension from Drawing Hole
- Dimension from Cut-Out
- Station and Chord (Composites)
- OML / IML (Wing-Composites)
- Dimension from EOP (Composites)
- Dimension from Ply Drop (Composites)

#### Photographs

- Focus
- Clear
- Axes/Orientation

#### Sketches

- Clear
- Axes
- Reference Points/Orientation
- Scale (as necessary)

### Appendix A- Guidance on Discrepancy Definition and Information Needed

Additionally, for the defect types highlighted below the specific information needed is also key in expediting the proper disposition:

<b>Defect Type</b>	<b>Defect-Specific Information Needed</b>			
<b>HOLES</b>				

Extra Hole	Actual Size	Minimum Edge distance and Pitch distance		
Short edge distance	Minimum Edge distance and Pitch distance	Actual part thickness		
OOT Holes	Elongated or True and Round?	Actual Size (Max/Min for elongated)	Minimum Edge distance and Pitch distance	
Double Drilled Holes	Pitch distance or Max width if intersected		Minimum Edge distance and Pitch distance	
Deep countersink	Depth	Fastener	Actual part thickness	
<b>COMPOSITE SPECIFIC</b>				
Delamination	Length X Width X Depth	Distance to edges	Distance to nearest fasteners	
Fiber Splitting	Length X Width	Ply Depth		
Unbonds	Length X Width X Depth	Distance to edges	Distance to nearest fasteners	
Fiber orientation error	Ply type	Ply # affected and/or OML vs. IML		
Missing plies	Ply type	Ply # affected and/or OML vs. IML		
Torn Copper Mesh	Length X Width	Distance to edges	Distance to nearest fasteners	Is NDI acceptable?
Porosity	Length X Width	Depth, if determinable	dB level to penetrate, if subsurface	
<b>GENERAL</b>				
Gouges	Length X Width X Depth	Distance to edges	Distance to nearest fasteners	Is NDI acceptable?
Indentations	Length X Width X Depth	Distance to edges	Distance to nearest fasteners	Is NDI acceptable?
Misplaced parts	Amount and direction of mis-location	Edge distances and pitch distances		
Electrical Conductivity OOT	Actual conductivity			
OOT Trim	Edge distances on affected fasteners			

Interference	Length X Width X amount of interference			
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