

End of Product Life Policy Statement SureCal Products

1.1 Applicability

This End of Life Policy is effective upon publication, and may be updated or revised at any time. Please check our website:

<https://www.northropgrumman.com/cyber/surecal-calibration-software/> for the current version.

1.2 Definitions of Terms

- **End of Sales – The announced date after which a designated product or software version will be removed from the pricelist and the sales of the product or software version will be discontinued.**
- **End of Support – The announced date after which SureCAL Products will not enter into future contracts for maintenance & support services for the designated product or version.**
- **Maintenance Mode – An announced period of time, after the End of Support during which certain products or versions may receive minor updates or bug fixes, at the sole option and discretion of SureCAL Products.**
- **Technologically impracticability – Occurs when third party software or hardware, not developed or manufactured by SureCAL Products, have been updated or discontinued such that certain SureCAL products or versions have become unsupported or impracticable to update or maintain.**

1.3 General Policy Explanations

SureCAL Products is committed to providing our customers with high quality products and product support. To meet this commitment, SureCAL products must, from time to time, discontinue offering and supporting products which are no longer industry standard, or from which our customer base has moved. To achieve this goal with the

minimum of impact to our valued customers, SureCAL Products will provide ample notice for such products or software versions as set forth in the schedule below. Please know that SureCAL Products will fully perform all maintenance and support agreements in force at the time of the End of Support announcement, including for products sold with third and fourth year extended maintenance support services included, even if the term of such agreement extends beyond the End of Support date.

1.4 End of Life schedule

Milestones	Description	Period
End of Sales announcement	Notification that designated product or version sales will be discontinued after the End of Sales date.	At least 6 months before the End of Sales date.
End of Support announcement	Notification that Customer Support for the designated product or version will be discontinued after the End of Support date.	Notification that Customer Support for the designated product or version will be discontinued after the End of Support date.
End of Support date	Final date of Customer Support for the product or version.	At least 3 years after the End of Sales date for hardware products. At least 1 year after the End of Sales date for software products or versions, unless technologically impracticable.